

THURROCK SAFEGUARDING ADULTS BOARD (TSAP) ANNUAL PLAN 2011/12

Our Vision for Safeguarding Adults

Thurrock is a place where every adult, in every home, in every community, matters. Our vision is:

“To work in partnership, preventing abuse and ensuring excellent practice and timely responses to the safety and protection of individuals or groups within our communities.”

Safeguarding is everyone’s business and our vision is shared by all our partner agencies. It cannot be delivered by agencies acting in isolation. It can only be achieved by agencies working together, through common plans and strategies.

Thurrock’s Safeguarding Adults Board (TSAP) Annual Plan sets out how agencies will work together, how practice will improve our response to reported abuse and how our policies and procedures will underpin and provide a systemic framework to protect vulnerable adults in our community.

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What is Safeguarding Adults?

All persons have the right to live their lives free from violence and abuse. This right is underpinned by the duty on public agencies under the Human Rights Act (1998) to intervene proportionately to protect the rights of citizens. These rights include Article 2: 'the Right to life'; Article 3: 'Freedom from torture' (including humiliating and degrading treatment); and Article 8: 'Right to family life' (one that sustains the individual).

Any adult at risk of abuse or neglect should be able to access public organisations for appropriate interventions which enable them to live a life free from violence and abuse. It follows that all citizens should have access to relevant services for addressing issues of abuse and neglect, including the civil and criminal justice system and victim support services. Remedies available should also include measures that achieve behaviour change by those who have perpetrated abuse or neglect.

"Abuse is a violation of an individual's human and civil rights by any other person or persons." *'No Secrets' (DH 2000)*

The experience of abuse and neglect is likely to have a significant impact on a person's health and well being. By its very nature abuse – the misuse of power by one person over another – has a large impact on a person's independence. Neglect can prevent a person who is dependent on others for their basic needs exercising choice and control over the fundamental aspects of their life and can cause humiliation and loss of dignity. Adults who *"may be eligible for community care services"* are those whose independence and wellbeing would be at risk if they did not receive appropriate health and social care support.

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KEY THEMES AND OBJECTIVES

KEY THEME 1 PARTNERSHIP WORKING

Objective	How	Timescale	Responsibility	Cost
To develop of a workable financial strategy year on year. To include <ul style="list-style-type: none"> • Champion funding • Publications • Events • Project support e.g. Ask SAL 	Secure funding agreements with partner agencies. (currently voluntary)			
Ensure all partner agencies have adopted the SET guidance and their own policies and procedures meet the requirements of that guidance	Scrutiny and publication of partner agencies safeguarding policies.			
	Share consultation of revised SET guidance with all partner agencies.			

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Partner agencies have ownership of the Annual Report.	Partner agencies to formally agree annual report with relevant boards, management and to contribute as appropriate for future editions			
Ensure robust reporting from all partner agencies in line with Data Protection and quality guidelines	Develop and follow a protocol with SEPT for the receipt and investigation of safeguarding issues.		Jill Moorman	Officer time
Ensure a consistent approach to Safeguarding issues in line with SET partners	Encourage representative attendance at Board meetings		Graham Carey	
	Collaborate to understand outcomes of serious case reviews from SET partners for enhanced practice from lessons learned.			
Ensure future Board arrangements meet with legislation and multi agency guidance when published	Review current board arrangements in line with new legislation and amend as appropriate – due Autumn 2010	Dec 2010	Graham Carey Les Billingham	Officer time
	Implement changes as indicated in any new guidance.			

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KEY THEME 2 QUALITY AND MONITORING

Objective	How	Timescale	Responsibility	Cost
To ensure all Thurrock Council Departments are aware of and have responsibility for the safeguarding and welfare of vulnerable adults.	Develop an audit in line with Section 11 – Children’s Act		Les Billingham	Officer time
	Identify gaps and develop an action plan from findings to improve practice and awareness		Fran Leddra-Chapman	Officer time
To have an overview of Safeguarding referral rates, outcomes and other resulting issues to be able to identify gaps and future objectives.	To receive a quarterly report taken from the performance data sets set by DOH – to include an analysis of outcomes and any patterns. Tasks set accordingly.	Quarterly - ongoing	D Mansfield J Moorman	Officer time

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To oversee the Deprivation of Liberty referral rates, outcomes and relating issues – including advocacy and best interest decision making outcomes, to be able to identify gaps and future objectives.	To receive a quarterly report including a comparison with other regional figures and an analysis of outcomes and any patterns. Tasks set accordingly	Quarterly – ongoing	D Mansfield L Millar	Officer time
To ensure Serious Case Review policy and guidance is robust.	To review the current SET SCR in line with recent SCRs in Essex and against existing models in other authorities.		J Moorman D Mansfield	Officer time
Ensure member responsibility for safeguarding vulnerable adults	Annual report to be scrutinised by Overview and Scrutiny Committee.			Printing and design costs
	Annual report to be submitted to Cabinet and Portfolio Holder.			
Evidence how safeguarding processes are reducing risks to individuals or groups	Develop a set of key performance indicators to monitor progress in conjunction with vulnerable adults action plan (CSP)			

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KEY THEME 3 COMMUNICATION

Objective	How	Timescale	Responsibility	Cost
Improve awareness of adult safeguarding across Thurrock, to include <ul style="list-style-type: none"> • All council and Vertex staff • Staff in partner agencies • Service Users • Members • 3rd sector • General public 	Develop a robust communication plan to embrace multi media.			
	Issue a quarterly report on Board business including statistics and lessons learned.			
	Update and further development of web page.			
	Update/revise current poster campaigns to have a rota/change of advertising material circulating in public places and housing complexes.			
	Produce annual report			

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KEY THEME 4 DEVELOPMENT

Objective	How	Timescale	Responsibility	Cost
Promote changes in practice taking lessons forward from local and national casework	Develop a reporting mechanism/template for reporting anonymous safeguarding cases to evidence lessons learned and changes in practice.	Presented to Board quarterly	Jill Moorman	Officer time
Develop a risk management panel.	Explore how other authorities approach this and develop a strategy/guidance for a panel to support practitioners and vulnerable people to manage risks in relation to safeguarding.			
Have an up to date and dynamic training strategy	Commission a review of the current training strategy to explore different media and presentation. Including the commissioning of bespoke training sessions for individual providers.			

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<p>To ensure all vulnerable people (including those who are not in receipt of services, or who self fund) who are potentially at risk are safeguarded.</p>	<p>Develop a Vulnerable People protocol in conjunction with other key services e.g. housing and community safety- with clear guidance on recognising vulnerability, potential safeguarding issues and clear expectations of agency responses</p>			
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